

Customer Notice Mask Exemption Card

Customers who cannot wear a mask due to a medical condition that prevents them from wearing it, need to have proof of that condition and should obtain an exemption card from the MVRTA.

Customers interested in getting an exemption card need to:

- Bring proper medical documentation by licensed medical provider to one of our Transit Centers (Buckley, Lawrence or Washington Square, Haverhill)
- Bring and ID

Customers will be required to show the exemption card to the driver when boarding.